

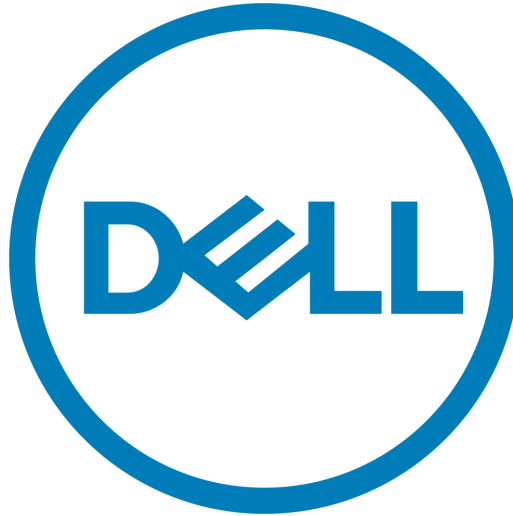


VIRTUAL PRESENTATION SKILLS TRAINING

DELL GLOBALLY DEVELOPS REMOTE EMPLOYEES USING ISPEAK VIRTUAL CORPORATE OVATIONS WORKSHOP

THE SITUATION

With the reality of a global workforce but still a strong need for presentation skill development, getting creative would be necessary. Professional development for remote employees proposes several challenges for



any organization. Time zones for convenient delivery, limits on travel budgets, and the effectiveness of the content delivered through an online tool.

THE SOLUTION

iSpeak proposed the 8-hour *Corporate Ovations* virtual workshop for Dell. The iSpeak Corporate Ovations Virtual training is delivered in two 4-hour online sessions for up to 10 students. During this workshop, all of the students interact with a live instructor using video cameras on both ends. The students have the benefit of seeing and speaking to the instructor.

iSpeak also provided each student with a digital version of a workbook to follow along throughout the course. iSpeak specifically designed the curriculum and delivery to create an interactive online experience for the students. Just moving a workshop online doesn't make it successful. The adaptations leveraged interactive techniques to keep the students engaged and learning.

THE RESULTS

Since 2015 the feedback and results have been phenomenal. Based on internal evaluations performed by Dell, the iSpeak *Corporate Ovations* virtual workshop continues to be the highest scoring online workshop amongst all others offered at Dell.

"Awesome Training, one of the best I have attended." - **Aditya Prasad**

"This has been the best training I had in Dell." - **Steven Hsu**

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This is one of the most effective training courses I've attended. Besides all the tools and practices, the virtual training also set a great example of how to do remote communication well.

– *Nick Li*

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