

Leading Teams

All teams follow a development process. As the leader, your guidance through these phases will help define their ultimate success.

Course duration – 14 hours (2 days)



How you will benefit...

- Participate in leadership discussions based on your work experiences
- Identify the key factors in developing and leading successful teams
- Identify the four phases of team development
- Learn your team player style
- Identify methods for creating a solid foundation for a forming team
- Learn the requirements of a leader to assist in the team development
- Recognize types of conflict and identify the source of conflict
- Discover the role of communication in resolving team conflict
- Utilize creative tools for generating solutions to team conflict
- Practice strategies for addressing team conflict situations
- Discover the importance of assertive acknowledgement
- Learn strategies for motivating individuals and teams

Course Topics

- **Foundation of Teams**
 - Why do teams fail?
 - Dysfunctional teams
 - Stages of development
- **Forming Teams**
 - Team agreements
 - Implementing structure
 - Forming relationships
 - Team player assessment
 - Team player styles
- **Storming Teams**
 - Conflict defined
 - Conflict response strategies
 - Weighing the costs
 - Responsive acknowledgement
 - Assertive acknowledgement
- **Norming Teams**
 - Team synergy
 - Trust relationships
 - Problem solving skills
 - Generating solution alternatives
- **Performing Teams**
 - Brainstorming
 - Reversed situation
 - Forced analogy
 - Point of view
 - Selecting a solution
- **Implement to Improve**
 - Performing teams' unique challenge
 - Motivational theories
 - What motivates people?
 - Encouraging employees
 - Continuous improvement
 - Team capability and challenge
 - Team simulation exercise
- **Implement to Improve**
 - Continuous improvement
 - Online resources
 - Satori
 - 21-day habits
 - Personal action plan



Who should attend?

- Managers and Supervisors
- Directors and leaders
- Those who want to develop high performing teams

Who can you contact?

Please call us at 512.671.6711 or email us at info@ispeak.com for more information.